CMS Waives Part B Penalties for Eligible Beneficiaries

The Centers for Medicaid and Medicare Services (CMS) will for a limited time offer equitable relief to certain Medicare beneficiaries currently enrolled in Medicare Part A and coverage through the individual Marketplace. This case-by-case relief service provides eligible recipients the opportunity to enroll in Medicare Part B without penalty.

Additionally, CMS will offer equitable relief to eligible individuals who were dually enrolled in Medicare Part A and coverage through the Marketplace and subsequently enrolled in Medicare Part B with a late enrollment penalty. These people now have an opportunity to request a reduction in their Medicare Part B late enrollment penalty. The tipsheet below provides additional information.

Equitable relief is available now through September 30, 2017. If you believe your client is eligible, encourage them to contact Social Security at 1-800-772-1213 (TTY users should call 1-800-325-0778).
Managing health needs can be challenging, especially if your client has two or more chronic conditions or illnesses. The Centers for Medicare and Medicaid Services (CMS) Connected Care campaign offers information to help clients take advantage of new Medicare services that pay for comprehensive care management particularly needed by patients dealing with multiple chronic conditions.

If your client has Medicare and lives with two or more chronic conditions, they may be eligible for chronic care management (CCM) services to help them maximize their health and spend more time with loved ones.

What does CCM mean for clients?

- CCM means having a continuous relationship with a dedicated health care professional who knows their history, gives them personal attention, and helps them make the best decisions for their health.

- CCM means clients and their loved ones have the assistance they need to manage their chronic conditions so they can spend more time doing the things you enjoy. Their dedicated health professional will help keep track of their medical history, medications, and all the doctors they visit. Clients will also receive a comprehensive care plan that outlines their treatment plan and goals.

- CCM means having help on call 24/7 to address urgent needs from the comfort of their home.

If you have a client on Medicare with two or more chronic conditions, encourage them to speak to their nurse or doctor about chronic care management services. Share this article with your friends and family so they can get connected to better care, too! Visit go.cms.gov/CCM to learn more about Connected Care.
Volunteer Feature

Tammie Mattis

Volunteering for OSHIIP for 19 years and counting!

Tammie Mattis became an OSHIIP volunteer in 1998 and has been serving the senior adult population of Hancock County for over 20 years. She is a licensed social worker and has worked in mental health, hospital, and clinic settings. But her longest stint is with 50 North, a local senior center in Hancock County for the past 20 years as the Outreach and Guardianship Director.

“It has surprised me how satisfying and genuinely happy I am to use my OSHIIP training to help people who are seeking information and who are often overwhelmed and frustrated by the whole Medicare process,” said Mattis.

Tammie finds the most challenging issues are from people who are in a retirement system of some type, or they are on Medicaid and have financial issues. She enjoys assisting clients track down the answers they need whether that is making phone calls or reviewing complicated paperwork with them.

“The satisfaction I get is when we are all done and someone says, ‘Thank you so much, I feel so much better.’ It makes my day,” said Mattis.

Tammie has been married for 31 years and her husband, a retired teacher, is now a wine maker. They have two wonderful children, ages 27 and 19. Currently, they are helping their daughter plan her wedding, which is exciting and fun; and they are seeing their son through his college years. They are a close knit family and enjoy traveling together. In Tammie’s free time she likes to swim, bike, hike, sing, read and loves taking care of her four pets, three of which are rescue animals.

Tammie encourages others to consider becoming an OSHIIP volunteer. “As much as it at times can be challenging, it is even so much more rewarding.”

Thanks Tammie for your years of faithful service to OSHIIP!
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<thead>
<tr>
<th>Medicare Options Seminar</th>
<th>Medicaid For Beginners</th>
<th>Medicare 101</th>
<th>Health Fair</th>
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<tr>
<td>Stark County</td>
<td>Franklin County</td>
<td>Allen County</td>
<td>Washington County</td>
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<tr>
<td>April 18, 9:00am - 11:00am</td>
<td>April 12, 5:30pm</td>
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<td>Mercy Medical Center</td>
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<td>1614 Washington Blvd.</td>
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**New to Medicare**

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<tr>
<th>Delaware County</th>
<th>Cuyahoga County</th>
<th>Preble County</th>
<th>Stark County</th>
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<tr>
<td>April 1 &amp; 12, 10:00am</td>
<td>April 20, 8:30am - 4:00pm</td>
<td>April 6, 2:00pm</td>
<td>April 18, 9:00am - 11:00am</td>
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<tr>
<td>April 26, 6:00pm</td>
<td>WRAAA Aging Well</td>
<td>Preble County Senior Center</td>
<td>Mercy Medical Center</td>
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<tr>
<td>SourcePoint</td>
<td>Conference &amp; Luncheon</td>
<td>800 East St. Clair St.</td>
<td>Mercy Hall Auditorium</td>
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<td>800 Cheshire Rd.</td>
<td>Holiday Inn</td>
<td>Eaton, OH 45320</td>
<td>1320 Mercy Dr., NW</td>
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<td>Delaware, OH 43015</td>
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<td>Canton, OH 44708</td>
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To RSVP call: 740-363-6677

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<th>Delaware County</th>
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<td>Allen County</td>
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<tr>
<td>Harlem Township Hall</td>
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<td>Point Place Library</td>
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<td>3883 S. State Route 605</td>
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<td>2727 117th St.</td>
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<td>Galena, OH 43021</td>
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<td>Toledo, OH 43511</td>
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**Welcome to Medicare Webinar Events**

Access the complete list of events and webcasts here.
2017 OSHIIP Volunteer Training Webinars

Attendance at a monthly OSHIIP training webinar counts toward your OSHIIP volunteer training recertification. Register for a training below. For audio call 1-877-820-7831, use passcode: 896960.

April 13 – Ohio Department of Aging: Ohio Waiver Programs

To register, click on a link below:
• 10 a.m.: https://attendee.gotowebinar.com/register/8709689379800508163
• 2 p.m.: https://attendee.gotowebinar.com/register/3811838967570029571

Welcome to Medicare Webinar

This webinar is for those turning 65 and new to Medicare. There is no phone number to call, attendees will need to access their computer speakers for audio and can type in questions for the moderators to answer. Click this date to register: 4/18/2017, 6:00pm.

Save the Date! 2017 OSHIIP Regional Trainings

Franklin County: June 28, 9:00am – 3:00pm
State Library of Ohio, 274 E. First Ave., Columbus

Cuyahoga County: June 29, 9:00am – 3:00pm
Ehrnfelt Senior Center, 18100 Royalton Rd., Strongsville

Clermont County: August 16, 10:00am – 2:00pm
Union Township Senior Center, 4350 Aicholtz Rd., Cincinnati

Stark County: August 23, 9:00am – 3:00pm
Mercy Medical Center, 1320 Mercy Dr. NW, Canton

Clark County: September 7, 9:00am – 2:00pm
United Senior Services, 125 W. Main St, Springfield

Lucas County: September 7, 9:00am - 3:00pm
Area Agency on Aging of NW Ohio, Inc., 2155 Arlington Ave., Toledo

Muskingum County: TBA

Lunch will be sponsored by Pro Seniors / Ohio SMP at all regional training events.

OSHIIP: 1-800-686-1578 | Fax: 614 -752-0740
oshiipmail@insurance.ohio.gov | www.insurance.ohio.gov
Webinar and Volunteer Training

2017 OSHIIP NEW Volunteer Training

The OSHIIP new volunteer training now consists of a two-day session that incorporates the SHIP Technical Assistance Center’s self-paced online training modules. Trainees will attend both days, and complete the online modules (Levels 1 – 4) and a post-test prior to attending the second day of training. The classroom portions of the training will focus on OSHIIP volunteer requirements, Medicare basics, and online resources. Also, Medicare case work and discussion. To register for one of the scheduled training sessions listed below, click here.

**Coshocton County**  
April 12, 10:00am - 2:00pm and May 24, 9:00am -12:00pm  
Coshocton Memorial Hospital  
1460 Orange St.  
Coshocton, Ohio 43812

**Summit County**  
May 18 and June 22, 9:00am - 3:00pm  
Access Point Community Health Center  
1400 S. Arlington St., Suite 38  
Akron, Ohio 44306

**Lucas County**  
June 6 and June 27, 9:00am - 3:00pm  
Area Agency on Aging of NW Ohio, Inc.  
2155 Arlington Ave,  
Toledo, Ohio 43609

Online training is also available to potential volunteers. To begin this process, create an account at www.shiptacenter.org. Click SHIP Login. Trainees will take the same modules as the face-to-face sessions (levels 1-4), then attend one face-to-face meeting with a community liaison to review and discuss OSHIIP volunteer responsibilities.

All volunteers are required to complete a volunteer application, liability form, and provide three references. After completing the initial training, OSHIIP volunteers are required to report all client counseling sessions and outreach activity, and attend at least one refresher training per year.

If you have questions, please contact Becky Hayward: rebecca.hayward@insurance.ohio.gov or 614-728-1043.

Welcome to the Newest OSHIIP Volunteers!

Carly Irvine – Franklin County  
Andrea Gorman – Delaware County  
Jill Bond – Tuscarawas County  
Sarah Downing-Barnett – Clark County  
Leslie Sherry – Hamilton County  
Linda Havens – Licking County  
Peter Fitzgibbons – Erie County
Our Goal Progress So Far!

**OSHIIP 2017 Goals**

**CCF**
- Goal: 300,000
- Progress: 30,492
- Remaining: 269,508

**PAM**
- Goal: 250,000
- Progress: 8133
- Remaining: 241,867

**$ SAVED**
- Goal: Unlimited
- Progress: $4.9 Million
- Remaining: $0

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Ohio Department of Insurance

50 West Town Street
Suite 300
Columbus, Ohio 43215

John R. Kasich
Governor

Jillian Froment
Director