

OSHIIP News This Week: August 7, 2015

Send us Your OSHIIP Reporting Forms: Click below for our EZ forms. Save these files on your computer and use your keyboard to complete. Fax or email reports to our office for recording.

- As a Word document you can edit:
[EZ Client Contact Form](#) [EZ Public and Media Form](#)
- As a .pdf file you can edit:
[EZ CCF in editable pdf](#) [EZ PAM in editable pdf](#)

Add to your forms any dollars \$aved for your client – or reply to this message with dollars \$aved.

Or enter your own counseling work at the national [Medicare reporting site](#).

OSHIIP Stats for Week of July 31, 2015:

- Handled 571 Incoming Calls
- Entered 609 client contact Forms
- Conducted 16 Public Media Events
- \$ Saved Ohioans \$736,320 for the week (calendar year \$ Saved\$8,799,190)

Protect yourself from Pneumonia: Medicare Part B covers the pneumococcal shot and a second one 11 months after you get the first shot. Learn who is at risk [here](#) and read about other Medicare-covered vaccines.

My Care Ohio Ombudsman: The Ohio Department of Aging, Long Term Care Ombudsman office, released an [updated list](#) of the My Care Ohio Ombudsman. These folks are a great resource when you have a client with a My Care issue. Be sure to reach out to them for assistance.

Good News Story: A Medicare beneficiary and the Patient Advocate at Mid-Ohio Oncology made numerous calls and appeals to Anthem Medicare Advantage during the last three months concerning denial claims for chemotherapy. Unpaid claims of \$25,000 caused much anguish for the patient, so the physician had the PA work on this problem. Even though Mid-Ohio Oncology appealed the non-payment of services, Anthem denied the claims stating no authorization was obtained from the provider.

A complaint was filed with CMS via the Complaint Tracking Module attaching the precertification and authorization documents from the physician records. On July 14th, Anthem Compliance contacted both OSHIIP and the beneficiary saying the claims will now be paid. The beneficiary is very thankful for OSHIIP's assistance as was the PA at Mid-Ohio Oncology.

If you have a good news story to share, please send it to Kiki Heimrich at Christine.heimrich@insurance.ohio.gov or just reply to this email.

Register for an OSHIP Volunteer Refresher Training Webinar: To attend, call 1-877-820-7831 and enter passcode 896960.

Thursday August 27

Medicare DMEPOS and National Government Services: Coverage, Billing, Reviews, and Resources:
Michael Dorris, NGS

To register for this webinar, click a link below:

10 AM: <https://attendee.gotowebinar.com/register/1995657951774852610>

2 PM: <https://attendee.gotowebinar.com/register/6876109692007467010>

Wednesday September 16

Medicare and Coordination of Benefits: David Santana, CMS Outreach and Education team

To register for this webinar, click the link below:

2 PM: <https://attendee.gotowebinar.com/register/4013349749758291969>

Wednesday October 14

Medicare Plan Finder Review

To register for this webinar, click the link below:

10am: <https://attendee.gotowebinar.com/register/7359030592925920769>

2pm: <https://attendee.gotowebinar.com/register/7516918263651363073>

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