



# Medicare Plan Finder

*Updates for AEP 2017*

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# Plan Finder Banner Update

The screenshot shows the Medicare.gov website interface. At the top, there are navigation links for 'Español', 'Print', 'About Us', 'Glossary', 'CMS.Gov', 'Medicare.gov', and 'MyMedicare.gov Login'. The main header features the 'Medicare.gov' logo and 'Medicare Plan Finder' text, with a search bar containing the placeholder 'type search term here' and a 'Search' button. Below the header is a navigation bar with buttons for 'Medicare Plan Finder Home', 'Learn More About Plans', 'Help', 'Glossary', and 'FAQ'. The main content area is titled 'Home' and 'Medicare Plan Finder'. A paragraph explains the search options: 'You have the option to complete a general or personalized plan search. A personalized search may provide you with more accurate cost estimates and coverage information. To begin your plan search, please choose from one of these options below.' A green-bordered box highlights the 'General Search' section, which includes a 'ZIP Code:' label, an input field, a 'Find Plans' button with a play icon, and a link to the 'User Agreement'. On the right side, there is a 'Plan Finder Multimedia' section with a video player showing a 'Step by step overview on how to complete a plan search' and a 'View more videos' link.

Español | A A | Print About Us | Glossary | CMS.Gov | Medicare.gov | MyMedicare.gov Login

**Medicare.gov** | Medicare Plan Finder type search term here Search

The Official U.S. Government Site for Medicare

Medicare Plan Finder Home Learn More About Plans Help Glossary FAQ

Home

## Medicare Plan Finder

You have the option to complete a general or personalized plan search. A personalized search may provide you with more accurate cost estimates and coverage information. To begin your plan search, please choose from one of these options below.

### General Search

A general plan search only requires your zip code.

ZIP Code:

By selecting this button you are agreeing to the terms and conditions of the [User Agreement](#)

**Find Plans** ▶

### Plan Finder Multimedia

Step by step overview on how to complete a plan search  
Lesson 1- Getting Started

Getting to the Medicare Plan Finder

View more videos

# Plan Finder Banner Update (Spanish)

English | A A A | Imprimir | Sobre nosotros | Glosario | CMS.Gov | Medicare.gov | Inicio de sesión en MyMedicare.gov

**Medicare.gov** | **Buscador de planes de Medicare**

El sitio oficial del gobierno de EE. UU. para Medicare

[Página principal del buscador del plan](#) [Infórmese más sobre los planes](#) [Ayuda](#) [Glosario](#) [Preguntas frecuentes](#)

Inicio

## Buscador de planes de Medicare

Usted tiene la opción de hacer una búsqueda generalizada o personalizada. La búsqueda personalizada puede brindarle información más exacta sobre la cobertura y los costos. Para iniciar su búsqueda, escoja una de las opciones mencionadas abajo.

### Búsqueda general

Para hacer una búsqueda general de planes solo tiene que ingresar su código postal.

Código postal:

Al hacer clic en este botón está aceptando los términos y condiciones del [Acuerdo del Usuario](#)

### Buscador de planes multimedia

#### Resumen de los pasos para hacer una búsqueda de planes

Lección 1 – Comencemos (en inglés)

#### Getting to the Medicare Plan Finder

The screenshot shows the Medicare.gov website with the Plan Finder tool highlighted. A play button is overlaid on the video player area of the Plan Finder tool.

# Helpful Tips Updates

Medicare.gov

The Official U.S. Government Site for Medicare

Close window

 Print

Supporting Information

Learn More About Plans

How Plans Work

FAQ

Help

» Search for Plan(s)

» Tips for printing

» [Helpful Tips](#)

Glossary

## Helpful Tips

### Home Page

- ▶ When I do a Personalized Search on the Plan Finder tool, I immediately receive an error after selecting a month from the dropdown.
- ▶ When I do a Personalized Search, I am asked for my Effective Date for Part A. What if I have Part B instead?

### Enter Information

- ▶ I am not sure which options I need to select on the 'Enter Information' Page.

### Enter Your Drugs

- ▶ On the Enter Your Drugs page, is there a way to search if I am not interested in plans with drug coverage or I am not sure what drugs I will be taking?
- ▶ Why can't I find my drug?
- ▶ I am not sure of the correct spelling of the drugs I want to add to my Drug List.

### Select Your Pharmacy

- ▶ On the Select Your Pharmacies page, why can't I see my pharmacy on the list?
- ▶ On the Select Your Pharmacies page, I am not able to select a third pharmacy.

### Refine Your Plan Results

- ▶ Is there a way I can filter plan results to meet a specific Monthly Plan Premium?
- ▶ I am looking to enroll in a Special Needs Plan. How can I do a search for only those plans?
- ▶ How can I search for a plans offered by a certain company?
- ▶ Is there a way I can filter plan results to meet a specific Annual Drug Deductible?

### Your Plan Results

- ▶ I know the exact plan ID I am looking to enroll in. Why can I not locate it on the tool?
- ▶ Why does an "Enroll" button not display next to the plan I want to enroll in? It says "Contact Plan to Enroll".

# Helpful Tips Updates (Spanish)

**Medicare.gov**  
The Official U.S. Government Site for Medicare

Cierre esta ventana

Imprimir

**Información Sobre Apoyo**

- Infórmese más sobre los planes
- Cómo funcionan los planes
- Preguntas frecuentes
- Ayuda**
  - » Búsqueda de plane(s)
  - » Consejos para imprimir
  - » Información de Apoyo
- Glosario

## Información de Apoyo

### Página de inicio

- ▶ Cuando hago una Búsqueda Personalizada en la herramienta de Búsqueda de Planes, recibo un error inmediatamente después de seleccionar un mes de la lista desplegable.
- ▶ Cuando hago una Búsqueda Personalizada, solamente se muestra Fecha Efectiva para la Parte A. ¿Qué pasa si tengo la Parte B?

### Escriba la información

- ▶ I am not sure which options I need to select on the 'Enter Information' Page.

### Escriba el nombre de sus medicamentos

- ▶ On the Enter Your Drugs page, is there a way to search if I am not interested in plans with drug coverage or I am not sure what drugs I will be taking?
- ▶ Why can't I find my drug?
- ▶ I am not sure of the correct spelling of the drugs I want to add to my Drug List.

### Seleccione sus farmacias

- ▶ On the Select Your Pharmacies page, why can't I see my pharmacy on the list?
- ▶ On the Select Your Pharmacies page, I am not able to select a third pharmacy.

### Precise los Resultados del plan

- ▶ Is there a way I can filter plan results to meet a specific Monthly Plan Premium?
- ▶ I am looking to enroll in a Special Needs Plan. How can I do a search for only those plans?
- ▶ How can I search for a plans offered by a certain company?
- ▶ Is there a way I can filter plan results to meet a specific Annual Drug Deductible?

### Resultados de su Búsqueda de Planes

- ▶ Sé que el Número de Identificación exacto del plan en el que quiero inscribirme. ¿Por qué no puedo localizarlo en la herramienta?
- ▶ ¿Por qué el botón de "Inscripción" no aparece junto al plan que deseo inscribirme? Dice "Llamar al plan para inscribirse".

# Glossary Term ID Update

Medicare.gov

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 Close window

 Print

## Star Ratings

MEASURE	DEFINITION
<b>Overall Star Rating</b>	<p>The Overall Star Rating combines scores for the types of services each plan offers: What is being measured? For plans covering health services, the overall score for quality of those services covers many different topics that fall into 5 categories:</p> <ul style="list-style-type: none"><li>◆ Staying healthy: screenings, tests, and vaccines. Includes whether members got various screening tests, vaccines, and other check-ups that help them stay healthy.</li><li>◆ Managing chronic (long-term) conditions: Includes how often members with different conditions got certain tests and treatments that help them manage their condition.</li><li>◆ Member experience with the health plan: Includes ratings of member satisfaction with the plan.</li><li>◆ Member complaints and changes in the health plan's performance: Includes how often Medicare found problems with the plan and how often members had problems with the plan. Includes how much the plan's performance has improved (if at all) over time.</li><li>◆ Health plan customer service: Includes how well the plan handles member appeals.</li></ul> <p>For plans covering drug services, the overall score for quality of those services covers many different topics that fall into 4 categories:</p> <ul style="list-style-type: none"><li>◆ Drug plan customer service: Includes how well the plan handles member appeals.</li><li>◆ Member complaints and changes in the drug plan's performance: Includes how often Medicare found problems with the plan and how often members had problems with the plan. Includes how much the plan's performance has improved (if at all) over time.</li><li>◆ Member experience with plan's drug services: Includes ratings of member satisfaction with the plan.</li><li>◆ Drug safety and accuracy of drug pricing: Includes how accurate the plan's pricing information is and how often members with certain medical conditions are prescribed drugs in a way that is safer and clinically recommended for their condition.</li></ul> <p>For plans covering both health and drug services, the overall score for quality of those services covers all of the topics above.</p>

# Star Ratings Update

View Star Ratings		View Star Details	
Original Medicare (H0001-001) Plan Type: Original Medicare	HumanaChoice R5826-026 (Regional PPO) (R5826-026) Plan Type: MA	HumanaChoice R5826-091 (Regional PPO) (R5826-091) Plan Type: MAPD	Care Improvement Plus Medicare Advantage (Regional PPO) (R6801-012) Plan Type: MAPD
<input type="checkbox"/> <b>Staying Healthy: Screenings, Tests and Vaccines (?)</b> <a href="#">click to view data sources</a>			
Annual Flu Vaccine (?)			
★★★★	★★★	★★★	★★
<input type="checkbox"/> <b>Member Experience with Health Plan (?)</b> <a href="#">click to view data sources</a>			
★★★ 3 out of 5 stars	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
Ease of Getting Needed Care and Seeing Specialists (?)			
★★★★	★★★★★	★★★★★	★★★
Getting Appointments and Care Quickly (?)			
★★★	★★★	★★★	★★
Health Plan Provides Information or Help When Members Need It (?)			
★	★★★	★★★	★★★
Member's Rating of Health Care Quality (?)			
★★★	★★★★	★★★★	★★
Member's Rating of Health Plan (?)			
Not enough data available	★★★	★★★	★★
Coordination of Members' Health Care Services (?)			
★★★	★★★	★★★	★★★

# Original Medicare Plan Type Update

## Comparison to Original Medicare

People with Medicare can either choose Original Medicare with or without supplemental insurance, or a Medicare Advantage plan (such as an HMO). Original Medicare ratings are shown here so you can see how the plans you are interested in perform relative to Original Medicare.

The Medicare program collects information about many different topics related to Medicare Advantage health plan quality and performance. We can show ratings on only a small number of these topics for Original Medicare because of differences in the way data are collected. To see information about all topics for the plans you selected, navigate back to the previous screen.

### Star Ratings

★★★★★ Excellent

★★★★ Above Average

★★★ Average

★★ Below Average

★ Poor

[View Star Ratings](#)

[View Star Details](#)

**Original Medicare**  
(H0001-001)  
Plan Type: Original  
Medicare

**HumanaChoice R5826-026**  
**(Regional PPO)**  
(R5826-026)  
Plan Type: MA

**HumanaChoice R5826-091**  
**(Regional PPO)**  
(R5826-091)  
Plan Type: MAPD

**Care Improvement Plus**  
**Medicare Advantage**  
**(Regional PPO)**  
(R6801-012)  
Plan Type: MAPD

# Part B Buydown

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles [?] and Drug Copay [?] / Coinsurance: [?]	Health Benefits: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	Estimated Annual Health and Drug Costs: [?]	Overall Star Rating: [?]	
<b>Retail</b> Annual: \$1,261  <b>Mail Order</b> Annual: N/A	\$25.00 Drug: \$19.10 Health: \$5.90 <b>Part B Premium [?]: No</b>	Annual Drug Deductible: \$0 Health Plan Deductible: \$0 Drug Copay/Coinsurance: \$0 - \$95, 33%	Doctor Choice: Plan Doctors for Most Services Out of Pocket Spending Limit: \$5,500 In-network 	All Your Drugs on Formulary: N/A Drug Restrictions: N/A <b>Lower Your Drug Costs</b> <b>MTM Program [?]: Yes</b>	\$3,960	 This plan got <b>Medicare's highest rating</b> (5 stars)	<a href="#">Enroll</a>

# Part B Buydown Spanish

Costos anuales aproximados por medicamentos [?]	Prima mensual: [?]	Deducibles [?] y Copago por medicamento [?] / Coseguro: [?]	Beneficios de salud [?]	Cobertura de medicamentos: [?] y Restricciones de medicamentos: [?] y Otros Programas:	Estimado de los costos de salud y medicamentos anuales: [?]	Calificación general de estrellas: [?]	
<b>Farmacia de ventas minoristas</b> Anual: \$1,261  <b>Pedidos de medicamentos por correo</b> Anual: N/A	\$25.00  medicamentos: \$19.10  Salud: \$5.90  <b>Prima Parte B [?] : No</b>	Deducible anual por medicamentos: \$0  Deducibles de los planes de salud: \$0  y Copago por medicamento / Coseguro: \$0 - \$95, 33%	Opciones de médicos: Médicos del plan para la mayoría de los servicios  Límite de gastos directos de su bolsillo: \$5,500 Dentro de la red  	Todos sus medicamentos del formulario: N/A  Restricciones de medicamentos N/A  <b>Baje los costos de sus medicamentos</b>  <b>Programa MTM [?] : Sí</b>	\$3,960	 Este plan ha obtenido <b>la calificación más alta de Medicare</b> (5 estrellas)	<input type="button" value="Inscribirse"/>

# DRx Pages Banner and Menu Links Update

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type search term here

**Search**

## Medicare.gov | Medicare Plan Finder

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# DRx Pages Banner and Menu Links Update (Spanish)

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**Medicare.gov** | **Buscador de planes de Medicare**

escribir término de búsqueda aquí

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[Inicio](#) → [Escriba la información](#) → [Escriba el nombre de sus medicamentos](#) → [Seleccione sus farmacias](#)

# Plan Finder Updates



## *Modifications for Sanctioned Plans*

INFORMATION NOT RELEASABLE TO THE PUBLIC UNLESS AUTHORIZED BY LAW: This information has not been publicly disclosed and may be privileged and confidential. It is for internal government use only and must not be disseminated, distributed, or copied to persons not authorized to receive the information. Unauthorized disclosure may result in prosecution to the full extent of the law.

# Objective

Modify Plan Finder in response to requests from the beneficiary advocates for the following changes:

- Allow beneficiaries to view sanctioned plans
- Add an icon indicating that a plan is under sanction
- Link to the Sanction Notice sent by CMS to a Sponsor when a sanction is imposed

# Solution

CMS will implement the following changes to Plan Finder on October 1, 2016:

- A beneficiary will be able to view sanctioned plans in her or his service area.
- A Sanctioned Plan button will be added and will direct beneficiaries to click on the button for more information about the sanction.
- A new page will appear when a beneficiary clicks on the Sanctioned Plan button. The new page will:
  - Indicate that the plan is under sanction for violating Medicare rules and cannot accept enrollments; and
  - Include a link to the Sanction Notice sent by CMS to the Sponsor.

# Additional Modifications

- Beneficiaries who are not enrolled in a sanctioned plan will not be able to:
  - Select a sanctioned plan for comparison purposes;
  - View pricing-related information (e.g., premiums, copayments, etc.) for a sanctioned plan; or
  - View the sanctioned plan’s overall Star Rating.
- CMS will not suppress the pricing-related information for the enrollees of a sanctioned plan.

# Updated Plan Page for Current Enrollees

-
Your Current Plan(s)

Test Plan (PDP) (Sxxxx-xxx-x)  
Organization: Test Organization

Sanctioned Plan

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	
<b>Retail</b>  Pharmacy Status: Out-of-network  Annual: \$2,172	\$66.00	Annual Drug Deductible: \$74  Health Plan Deductible: N/A  Drug Copay/ Coinsurance: 15%	All Your Drugs on Formulary: <b>No</b>  Drug Restrictions: <b>No</b>  <span style="color: #0070c0; font-weight: bold;">Lower Your Drug Costs</span>  <span style="color: #0070c0; font-weight: bold;">MTM Program [?] : Yes</span>  <span style="background-color: #0070c0; color: white; border-radius: 50%; padding: 2px 5px; display: inline-block;">N</span>	Information Not Available

Sanctioned Plan: Click for More Information

+
Original Medicare

+ Prescription Drug Plans
Star Ratings

+ Medicare Health Plans with Drug Coverage
Star Ratings

+ Medicare Health Plans without Drug Coverage
Star Ratings

# Updated Plan Page for Non Enrollees

+ Original Medicare

+ Prescription Drug Plans

Star Ratings

- Medicare Health Plans with Drug Coverage

Star Ratings

2 plans were found in 22033 based on your search criteria.

Compare Plans

Sort Results by  Sort

**Test Plan 1 (AB) (Cost) (Hxxxx-xxx-x)** ★

Organization: Test Organization

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles [?] and Drug Copay [?] / Coinsurance: [?]	Health Benefits: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	Estimated Annual Health and Drug Costs: [?]	Overall Star Rating: [?]	
<b>Retail</b> Annual: \$1,824  <b>Mail Order</b> Annual: N/A	\$49.00 Drug: \$49.00 Health: \$0.00 <b>Part B Premium [?]:</b> No	Annual Drug Deductible: \$0 Health Plan Deductible: \$0 Drug Copay/Coinsurance: \$5 - \$85, 33%	Doctor Choice: Plan Doctors Only (some exceptions) Out of Pocket Spending Limit: \$3,400 In-network V H	All Your Drugs on Formulary: <b>No</b> Drug Restrictions: <b>No</b> <b>Lower Your Drug Costs</b> MTM Program [?]: <b>Yes</b>	\$4,820	★ This plan got Medicare's highest rating (5 stars)	<input type="button" value="Enroll"/>

# Updated Plan Page for Non Enrollees (contd..)

## Test Plan 2 (AB) (Cost) (Hxxxx-xxx-x)

**Organization:** Test Organization

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles [?] and Drug Copay [?] / Coinsurance: [?]	Health Benefits: [?]	Drug Coverage [?], Drug Restrictions [?] and Other Programs:	Estimated Annual Health and Drug Costs: [?]	Overall Star Rating: [?]	
<b>Retail</b> Annual: Information Not Available  <b>Mail Order</b> Annual: Information Not Available	Information Not Available  <b>Part B Premium [?]:</b> No	Annual Drug Deductible: Information Not Available  Health Plan Deductible: Information Not Available  Drug Copay/Coinsurance: Information Not Available	Doctor Choice: Information Not Available  Out of Pocket Spending Limit: Information Not Available  <span style="color: blue; font-weight: bold;">D</span> <span style="color: green; font-weight: bold;">V</span>	All Your Drugs on Formulary: Information Not Available  Drug Restrictions: Information Not Available  <b>MTM Program [?]:</b> Yes	Information Not Available	Information Not Available	<b>Sanctioned Plan</b> 

Compare Plans
▶

+
Medicare Health Plans without Drug Coverage

Star Ratings

Sanctioned Plan: Click for More Information

# Sanctioned Plan Pop-up Page

**Medicare.gov**

The Official U.S. Government Site for Medicare

 **Close window**

 **Print**

## *Suppressed Plan Information*

This plan isn't allowed to enroll new members because of serious violations to Medicare Rules. Until Test Organization 1 fixes the problems, people with Medicare may not enroll into this plan.

[Read this notice for more information](#)

**Close window**

**Back to Top** 

# Updated Plan Details Ratings tab

Overview Health Plan Benefits Drug Costs & Coverage **Star Ratings** Manage Drugs

**Test Plan 2 (AB) (Cost)**  
(HXXXX-XXX-X)

**Organization:** Test Organization

**Plan Type:** Preferred Provider Organization

**500 West Main Street**  
Louisville, KY 40202

**Members:**  
1-800-457-4708  
711 (TTY/TDD)

**Non Members:**  
1-800-833-2364  
711 (TTY/TDD)

**Overall Star Rating: [?]**  
Information not Available

**Sanctioned Plan**

Sanctioned Plan: Click for More Information

Information on quality can help you compare Medicare plans. Higher quality means better care and value. Looking at this plan's star rating tells you how well the plan performs overall and in different categories. Medicare measures how well health and prescription drug plans perform.

[Learn More About Star Ratings](#)

[View Star Details](#) [Hide All Measures](#)

**Star Ratings**

★★★★★	Excellent
★★★★☆	Above Average
★★★☆☆	Average
★★☆☆☆	Below Average
★☆☆☆☆	Poor

# Updated Plan Details Ratings tab (contd..)

Overall Star Rating [?]	
Information not Available	
[-] Prescription Drug Plan Star Ratings	
Summary Rating of Prescription Drug Plan Quality (?)	★★★★½ 4.5 out of 5 stars
+ Drug Plan Customer Service (?) View data sources	★★★★★ 5 out of 5 stars
+ Member Complaints and Changes in the Drug Plan's Performance (?) View data sources	★★★★ 4 out of 5 stars
+ Member Experience with the Drug Plan (?) View data sources	★★★★ 4 out of 5 stars
+ Drug Safety and Accuracy of Drug Pricing (?) View data sources	★★★★ 4 out of 5 stars
[-] Health Plan Star Ratings	
Summary Rating of Health Plan Quality (?)	★★★★½ 3.5 out of 5 stars
+ Staying Healthy: Screenings, Tests and Vaccines (?) View data sources	★★★ 3 out of 5 stars
+ Managing Chronic (Long Term) Conditions (?) View data sources	★★★ 3 out of 5 stars
+ Member Experience with Health Plan (?) View data sources View how these plans compare to Original Medicare	★★★★ 4 out of 5 stars
+ Member Complaints and Changes in the Health Plan's Performance (?) View data sources	★★★ 3 out of 5 stars
+ Health Plan Customer Service (?) View data sources	★★★★★ 5 out of 5 stars

# Important Dates

- Next Release – October 2016
- Open Enrollment Starts – October 15, 2016

# Questions

