

Your Lifeline to Medicare

Medicare is the federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD).

In Ohio, the Ohio Department of Insurance provides Medicare beneficiaries with free, objective health insurance information and one-on-one counseling through the Ohio Senior Health Insurance Information Program (OSHIIP).

OSHIIP's helpline experts, speaker's bureau, and trained volunteers educate consumers about Medicare, Medicare prescription drug coverage (Part D), Medicare Advantage options, Medicare supplement insurance, long-term care insurance, and other health insurance matters. Contact OSHIIP at 1-800-686-1578.

We can answer your questions about any of the matters listed below:

- Medicare health coverage options
- Medicare and Medicaid benefits
- Medicare Advantage plans
- Medicare supplemental insurance
- Medicare Part D (drug coverage)
- Long-term care insurance

www.insurance.ohio.gov



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LOCAL HELP FOR PEOPLE WITH MEDICARE

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Answers to Your Medicare Questions



Ohio Department of Insurance

Ohio Senior Health Insurance Information Program (OSHIIP)

Mike DeWine
Governor

Jillian Froment
Director

What is OSHIIP?

The Ohio Department of Insurance administers a program called the Ohio Senior Health Insurance Information Program (OSHIIP). OSHIIP provides free information and education to people covered by Medicare and their caregivers. OSHIIP is funded by a federal grant.

You can get this help through...

- A toll-free number: 800-686-1578
- Volunteers and information sites near you
- A speakers bureau
- Objective, free, easy-to-read literature

OSHIIP is Nationally Recognized

In 2017, OSHIIP exceeded all federal performance measures for a third consecutive year!

Milestones reached:

- Counseled more than 377,000 people
- Saved Ohio consumers more than \$23 million
- Held 1,066 Medicare education events and 2,247 outreach events
- Volunteers gave 114,776 hours to serve beneficiaries. Their donated time was valued at over \$2.7 million

OSHIIP Offers:

Free Medicare Counseling and Information Through:

- Local one-on-one counseling
- Online webinars
- Welcome to Medicare events
- Medicare Check-Up events
- Medicare 101 sessions
- Speakers Bureau
 - Speaker for your group or club to discuss the facts about Medicare
 - Topics include: health insurance options and issues related to Medicare, Medicare Supplemental Insurance, Medicare Advantage Plans, Medicare prescription drug coverage and more

Publications

- Medicare 101 Booklet
- Medicare Savings Programs
- Medicare Prescription Drug Coverage (Part D)

Local Volunteer Counselors

We are involved in your neighborhood.

- OSHIIP has trained and certified more than 800 volunteers across the state
- Our volunteer counselors are experts on Medicare and related health insurance information
- A local volunteer can meet with you at a local site or speak with you on the phone
- Local volunteer counselors can assist in connecting you with local resources and assistance programs

Want to volunteer?

Without volunteers, OSHIIP could not fulfill its mission. Dedicated people are needed to be volunteers in all parts of Ohio. As a volunteer, you will;

- Complete volunteer certification training
- Help people in your community
- Have the satisfaction of taking part in a truly worthy cause

Volunteers must attend annual update trainings and report activity. If interested in volunteering, please call OSHIIP.