



Pro Seniors

Founded in 1975, Pro Seniors is a non-profit organization whose mission is to enhance the independence and quality of life of older adults by empowering them, by protecting their interests and by facilitating their access to resources through three programs: legal services, long-term care ombudsman, and Ohio SMP (Senior Medicare Patrol).

40 Years of Pro Seniors' Impact

Since 1975, Pro Seniors has improved the quality of life for Ohio's seniors. In 40 years, we have:

- Helped more than 110,000 seniors with legal problems
- Made over 15,000 visits to long-term care facilities
- Recovered over \$36,000,000 in retirement benefits
- Conducted community education presentations to 166,000 seniors, their families and caregivers, as well as professionals who help older persons
- We have distributed over 106,000 legal and long-term care educational materials, including our extensive collection of pamphlets

Celebrating 40 Years

To celebrate 40 years of making a difference,
we are honoring four Seniors Who Rock!

Marty Brennaman

Sr. Rose Ann Fleming

The Honorable Nathaniel Jones

Mary Meinhardt

These are inspiring individuals whose engagement
and commitment have a positive impact
on our community.

When a 74 year old woman received a sweepstakes entry in the mail from a local car dealer, she scratched off one of the items on the entry and discovered she had won \$2,700! When she went to the car dealer's to claim her prize, she was sold a \$30,000 car, with a \$500 monthly payment, when her monthly income was only \$1,400. Worse yet, the car dealer took as a trade-in the client's reliable 2005 vehicle, on which she only owed \$2,100.

The next day, she returned to the car dealer to undo the transaction. The dealer told her that he wished he could help, but her trade-in had already been sold. He claimed that he wasn't responsible; he had been a victim too because the sweepstakes people were scam artists who had used his car lot for a few days and had ripped-off customers, hurting the dealer's good name.

Pro Seniors' hotline attorneys helped the 74-year old file a complaint with the Ohio Attorney General; explained what to expect from mediation and how to file a complaint against the car dealer; and advised her how to get her old car back. And she did! Of course, it hadn't been sold. She now has her reliable, affordable car again.