

OSHIIP News This Week: September 18, 2015

Send us Your OSHIIP Reporting Forms: Click below for our EZ forms. Save these files on your computer and use your keyboard to complete. Fax or email reports to our office for recording.

- As a Word document you can edit:
[EZ Client Contact Form](#) [EZ Public and Media Form](#)
- As a .pdf file you can edit:
[EZ CCF in editable pdf](#) [EZ PAM in editable pdf](#)

Add to your forms any dollars \$aved for your client – or reply to this message with dollars \$aved.

Or enter your own counseling work at the national [Medicare reporting site](#).

OSHIIP Stats for Week of September 11, 2015:

- Handled 520 Incoming Calls
- Entered 480 Client Contact Forms
- Conducted 19 Public and Media Events
- \$ Saved Ohioans \$281,931 for the week (\$10,045,695 for the calendar year)

Webinar Replay: Medicare and Coordination of Benefits: David Santana, CMS Outreach and Education team

[Click here](#) for a copy of the presentation. To hear the audio, call 1- 888-203-1112, replay passcode: 35555597#. The audio is good until October 15.

Open Enrollment Resources: Please see the list of OEP resources below for you to use during the upcoming months. Feel free to use and distribute as you see fit.

- [De Minimis and Reassignment Overview handout](#)
- [Changes in Qualifying for Extra Help tip sheet](#)
- [Outline of CMS mailings for OEP](#)
- [Open Enrollment Flyer](#)

Guard Your Medicare Number: Fight health care fraud: guard your Medicare number! The next Medicare Open Enrollment season (October 15 to December 7) is almost here, which means fraudsters and identity thieves will increase their efforts to get and abuse Medicare numbers from people like you. Read the most recent Medicare Blog Post [here for tips](#) to help your beneficiaries stay safe.

Good News Story: A beneficiary called in March about a Coordination of Benefit issue between Delta Airlines (United Health Care) – her previous employer – and OPERS (Humana) – her surviving spouse’s Medicare coverage. Neither would accept responsibility as primary coverage, and bills from 2012 to the present were not being paid. Numerous creditors contacted her in person, by phone and mail, and by filing lawsuits for unpaid bills.

Finally after 3 months of numerous conference calls, on June 25th, it was determined that OPERS/Humana had incorrect information in their system. Because the client was on Long Term Disability since 2009, Humana Medicare would be primary and Delta would be secondary. OPERS/Humana corrected her record.

On July 7th, the Humana Critical Inquiry Team contacted OSHIIP. We learned they would start reworking claims from 2012 through the current date. Subsequently, 47 claims totaling \$27,384.89 submitted to date were reworked and paid. After comparing our records with their spreadsheet, there are still 12 additional claims totaling \$16,135 to be resubmitted by OSU Hospital and Physicians Group. They were contacted, and after all payments are posted to this account, any outstanding claims will be resubmitted.

Register for an OSHIIP Volunteer Refresher Training Webinar: To attend, call 1-877-820-7831 and enter passcode 896960.

Wednesday October 14

Medicare Plan Finder Review

To register for this webinar, click the link below:

10am: <https://attendee.gotowebinar.com/register/7359030592925920769>

2pm: <https://attendee.gotowebinar.com/register/7516918263651363073>

Tuesday November 10

Predatory Sales

To register for this webinar, click the link below:

10am: <https://attendee.gotowebinar.com/register/4064521022730663170>

2pm: <https://attendee.gotowebinar.com/register/5463739729029115138>

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