

**UC Health Termination
Notice to OHSIIP Office
November 18, 2014**

Subject Line: UnitedHealthcare UC Health Contract Negotiation

Hello Chris,

At UnitedHealthcare, we're committed to helping people live healthier lives. One of the ways we do this is by providing a broad network of physicians, hospitals and other health care professionals to help our customers access the health care services they need. While we strive for stability in our network, our relationship with a care provider occasionally changes.

I'm writing today to notify you that UnitedHealthcare is currently working to reach a new agreement with UC Health for our Commercial and Medicare Advantage plan networks. While we welcome UC Health's continued participation in our network, the current agreement is set to expire after December 31 2014.

In accordance with federal regulations, letters will be sent to approximately 5,700 Medicare Advantage plan members later this month informing them that in-network coverage of services they receive at UC Health facilities and from physicians affiliated only with UC Health will end after December 31, 2014.

We have Continuity of Care measures in place if a new agreement is not reached by December 31, 2014 to help ensure ongoing care is not disrupted. Medicare Advantage plan members will have in-network access to 10 other hospitals and approximately 3,000 physicians across the Cincinnati metro region, and those in active treatment may request to continue receiving care at in-network benefit levels subject to their plans' continuity of care policy.

Please note that UnitedHealthcare Medicare supplement plan members would not be impacted by this change. Additionally, Medicare Advantage Point of Service and PPO plan members would be able to continue receiving care on an out-of-network basis consistent with their plan benefits.

We encourage our members who have any questions or concerns to call the number on their member ID card. Our Customer Care agents are ready to assist our members.

As a trusted advocate for Medicare beneficiaries in Ohio, your office and volunteers may receive questions from our members about this network change. We hope this email provides the information you need to respond to questions.

We will be in touch if we're able to come to an agreement with UC Health. Should you have any questions, please don't hesitate to reach out to me.

Regards,

Rick Dunlop, CPA
Health Plan CEO
UnitedHealthcare Medicare & Retirement