

Recognize Medicare fraud and protect yourself against these scams.

Be suspicious of health care providers who:

- Ask you for your Medicare number in exchange for free equipment or services or for “record keeping purposes”.
- Tell you tests become cheaper as more of them are provided.
- Advertise “free” consultations to people with Medicare.
- Call or visit you and say they represent Medicare or the federal government.
- Use telephone or door-to-door techniques.
- Use pressure or scare tactics to sell you expensive medical services or diagnostic tests.
- Bill Medicare for services you never received or a diagnosis you do not have.
- Offer non-medical transportation or housekeeping as Medicare-approved services.
- Bill Medicare for medical equipment if you are in a nursing home.

Agents CANNOT:

- engage in high-pressure sales tactics
- solicit door-to-door
- collect your information at a health fair or other event
- sell products in health care settings
- make misrepresentations or omit information about a comparative Medicare product
- send unsolicited emails

REPORT FRAUD



The Ohio Senior Health Information Program (OSHIIP) provides free information and services to Medicare beneficiaries and the people who care for them. For more information call OSHIIP at 1-800-686-1578.

If you believe you have been the victim of a deceptive sales practice, we encourage you to contact the Enforcement Division immediately at 1-800-686-1527.

**Some cheat.
All pay.**



Jillian Froment
Director



Ohio Department of Insurance
50 West Town St.
Third Floor - Suite 300
Columbus, OH 43215

July 2017

Understand MEDICARE fraud. And how to report it.

MEDICARE FRAUD

Some cheat. All pay.



John Kasich
Governor

Jillian Froment
Director

www.insurance.ohio.gov

Consumers Beware!

- Protect your personal information. Do not give your social security or bank account numbers to anyone.
- Before you purchase a Medicare product, contact the Ohio Department of Insurance to see if any consumer complaints have been filed against the company.
- Do not sign any paperwork until you have a trusted advisor confirm the product will meet your needs.
- Contact your healthcare providers to verify that they participate in the plan or accept the plan you're considering.



Overview of Medicare and Predatory Sales Practices:

Medicare is a federally funded health insurance program for people 65 and older or people of any age with certain disabilities.

People enroll in Medicare through the Social Security Administration. Most people choose private plans to supplement what Medicare does not cover. Others choose a type of private plan called Medicare Advantage.

While most insurance agents who sell Medicare Advantage plans match their clients with suitable plans, some agents have used questionable sales tactics to sell products. These include:

- Removing beneficiaries from traditional Medicare without their knowledge.
- Enrolling beneficiaries in plans they can't afford.
- Misleading enrollees to believe that their physician or hospital accepts their plan.

If you believe you have been the victim of a deceptive sales practice, Ohio Department of Insurance's Ohio Senior Health Insurance Information Program (OSHIIP) at 1-800-686-1578 for help or the Centers for Medicare & Medicaid Services (CMS) at 1-800-633-4227 to report fraud.



Ohio Senior Insurance Information Program (OSHIIP)

Medicare is a federally funded health insurance program for people 65 and older or people of any age with certain disabilities.

The Ohio Senior Health Insurance Information Program (OSHIIP) of the Ohio Department of Insurance provides free information and services to Medicare beneficiaries and the people who care for them.

If you believe you have been the victim of a deceptive sales practice, call the Enforcement Division of the Ohio Department of Insurance immediately.



ODI
Ohio Department
of Insurance

Follow us on  and 

facebook.com/OhioDepartmentofInsurance
[@OHInsurance](https://twitter.com/OHInsurance)

www.insurance.ohio.gov