



May 24, 2013

Plan Management Stakeholders:

This email is a reminder of the Ohio Department of Insurance (Department) deadline of 11:59 pm (EST) on Friday, May 31, 2013 for all rate and form filings for QHP/exchange plans.

The Department's goal is to maintain a fair and open marketplace and not to limit the number of carriers offering QHP/exchange products. However, due to limited resources and the amount of time left for review, the Department has established the May 31st deadline.

An insurer's failure to abide by the Department's May 31st deadline will likely result in the insurer's inability to offer an approved QHP/exchange product in 2014.

Department staff will be available for assistance from 8:00 am until 5:00 pm (EST) on May 31st. The SERFF Help Desk is staffed from 8:00 am to 5:00 pm (CST). Any person with issues or questions that arise after these times will not be able to receive assistance from SERFF or the Department's staff.

To be clear, ODI will accept rate and form filings for QHP/exchange plans until 11:59 pm (EST) on May 31st.

For **deadline related** filing assistance from the Department, please call 614-728-1210. For SERFF filing assistance, please contact the SERFF Help Desk at 816-783-8990.

We have verified with SERFF that there is no plan for a large systems release on May 31st. However, SERFF has a plan management release for dental scheduled on May 30th, so please plan accordingly.

Most importantly, filings must be complete and carriers must make a good faith effort to comply with guidance and Department checklists. This holds especially true for rate filings. The Department will be reviewing all rate filings considering among other things whether the carrier made a good faith effort to submit a complete filing by 11:59 pm (EST).

Incomplete filings or failure to comply with the [Department's guidance or checklists](#) will likely result in the Department rejecting the insurer's filing.

Please call the numbers above for support.

Thank you,

Ohio Department of Insurance