

*The Ohio Medicare Partners
are teaming up to serve you!*



Ohio Medicare Partners

- Centers for Medicare & Medicaid Services
- Social Security Administration
- Ohio KePRO
- Pro Seniors
- Ohio Department of Job and Family Services
- Ohio Department of Insurance / OSHIP
- Ohio Department of Aging

We are the Ohio Medicare Partners... dedicated to assisting you with your Medicare issues and any other related health and health insurance concerns you may have. Together, we have a lot of resources. If your group would like a presentation about Medicare or related topics, please contact one of our offices, as listed below.

Centers for Medicare & Medicaid Services (CMS)

A federal agency that administers both the Medicare and Medicaid programs.

Call Medicare: 1-800-MEDICARE (1-800-633-4227)
www.cms.gov - or - www.medicare.gov

Social Security Administration

A federal agency that can help with:

- Medicare eligibility and enrollment
- Replacing a Medicare card
- Changing your address for Medicare premiums
- Questions on Medicare

Call Social Security: 1-800-772-1213
www.socialsecurity.gov

Ohio KePRO

A **Medicare Quality Improvement Organization**, handling quality of health care issues including:

- Inpatient hospital, outpatient service, skilled nursing facility, and home health care
- Your rights as a patient, including premature discharge issues
- Care in a Medicare HMO

Call Ohio KePRO: 1-800-589-7337
www.ohiokepro.com

Pro Seniors

A non-profit organization providing free legal help to older adults, including issues with Medicare, Medicaid, Social Security, other government benefits and pensions.

- Elder rights advocate — Long-term care Ombudsman
- Legal hotline for older Ohioans
- Senior Medicare Patrol — fighting fraud

Call Pro Seniors: 1-800-488-6070
www.proseniors.org

Ohio Department of Aging

A state agency that provides information on aging including:

- BenefitsCheckUp, an Internet service that can help identify programs for which you qualify (www.benefitscheckup.org)
- Ohio Aging Network
- Golden Buckeye Card
- PASSPORT home care program
- Long-Term Care Ombudsman

Call: 1-800-282-1206 - or - 1-866-243-5678
www.aging.ohio.gov - or - www.goldenbuckeye.com

Ohio Department of Insurance / Ohio Senior Health Insurance Information Program (OSHIIP)

A state counseling office located at the Ohio Department of Insurance, OSHIIP provides information on:

- Basics of Medicare
- Medicare supplemental insurance
- Medicare Advantage plans (such as HMOs)
- Medicare's prescription drug coverage
- Medicaid, QMB and SLMB programs
- Long-term care insurance

Call: 1-800-686-1578
www.insurance.ohio.gov

Ohio Department of Job and Family Services

A state agency that processes claims and determines eligibility for:

- Medicaid, including spend-down
- Medicare Premium Assistance Programs (such as QMB, SLMB and QI-1)

Call: 1-800-324-8680
www.jfs.ohio.gov