



Mike DeWine, Governor
Jon Husted, Lt. Governor

Judith L. French, Director

For Immediate Release

November 2, 2021

Contact: Robert Denhard

614-644-3366

robert.denhard@insurance.ohio.gov

State Insurance Department Hosting “Understanding Mental Health Insurance Benefits” Webinar for Healthcare Professionals

COLUMBUS – The Ohio Department of Insurance is hosting a free, live webinar on Nov. 16 from noon to 1 p.m. to help healthcare professionals understand the different aspects of mental health and substance use disorder insurance benefits when assisting patients, director Judith L. French announced.

During the webinar - specifically geared to behavioral health providers, billing staff, and other administrative professionals - mental health insurance experts, will:

- Explain how the department regulates mental health and substance use disorder insurance benefits.
- Provide a tutorial about the mental health and substance use disorder insurance benefits tools and resources on the department's website, including how to file a complaint and appeal a denied claim.

Each year, more than two million Ohioans experience a mental health condition. The department is dedicated to educating Ohioans about the role insurance may play in receiving treatment.

Ohioans can register for the webinar [here](#) and contact the department at 800-686-1526, consumer.complaint@insurance.ohio.gov, and www.insurance.ohio.gov with insurance questions and concerns.

###

50 W Town St
Suite 300
Columbus OH, 43215 U.S.A.

614-644-2658
800-686-1526
www.insurance.ohio.gov